

## COMPANY POLICY

The **Sebigas** management pursues a policy aimed at the design and construction of high quality products, while respecting the environment, the health and safety, featuring a high technological content and performance.

**Sebigas** places at the center of the activity both the internal and the external customer, by constant commitment to satisfy requirements and through continuous improvement of the effectiveness of the quality management system. In this context, the Company has chosen to adopt a Quality Management System according to the standard UNI EN ISO 9001:2015 as a tool for improving its own performance, to control processes, to increase customer satisfaction and to ensure conformity to the requested requirements, including those of a legislative nature. This policy must be applied to all **Sebigas** divisions.

**Sebigas** designs, supplies and builds biogas plants for the production and transformation of energy. Organization and operational flexibility allow **Sebigas** to cover all the major international strategic production areas.

**Sebigas** supplies engineering assistance for the study of systems, and it is always in close contact with the customer through all phases of the process, guaranteeing the entire production chain, including feasibility assessment, product development, engineering and project management, planning, construction, commissioning and testing, after sales service, maintenance and management of the plants.

**Sebigas** 's main objective is to provide high-quality plant, always offering the most efficient and practical solution, in line with the provisions of the main legal systems and international standards.

The Company is committed to increasing the efficiency of processes, by constantly monitoring performance, and to guaranteeing a high standard. It is a flexible Company attentive to market dynamics and innovation.

More specifically, satisfaction of the internal customer is pursued by verification and updating on matters linked to the products offered, demanding the highest possible quality from those who carry out work upstream of its own position. Satisfaction of the external customer is pursued by offering and adapting all processes to its particular needs, implicit and explicit, assuring the maximum quality level of the product/service provided, guaranteeing the agreed time frames and costs, proposing improvements and undertaking to carry them out correctly to avoid the need for reworking.

The customers have precise needs: reliability, efficiency, rationalization of investment costs, commissioning and maintenance of the plant and machinery; **Sebigas** responds with well calibrated processes featuring a strong technical and technological component.

**Sebigas** has opted for continuous dialogue with customers, suppliers and collaborators, for a strong commitment to the common search for the best solutions. Comparison with a market in continuous evolution requires the Company to pay maximum attention to changes in the relevant sector and in the recognized technical standards, and calls for continuous updating and maintenance of cutting-edge technology and organization, both for the efficiency of the service and to aid the operators involved.

The **Sebigas** Management assumes the responsibility for communicating and sustaining, by the most appropriate means, this Quality Policy, clarifying and assigning specific responsibilities for its implementation to each collaborator.

  
Olgiate Olona (VA), January 2018

